Sent: Wednesday, May 13, 2009

Subject: Awnings at US Century Tamiami Branch

Good afternoon John;

Just a note to let you know that the work that your people did here at the Tamiami Branch of US Century Bank looks really nice – it gives the building a distinct classy look. Your employees were very professional and did not interfere with our customer traffic at all.

Thank you, Raquel M. Benitez Vice President & Branch Manager Tamiami Branch US Century Bank